

FUELDIRECT

FORECOURT CONTROLLER

Upgrade FuelDirect from USB Dongle to a Software License Key

Beginning with version 057.007.051, FuelDirect uses a Software License Key. FuelDirect will still work with the existing USB security Dongle, but is not recommended for new installations. If you have an existing setup that is in need of updating to no longer use the USB Dongle, follow the steps below.

Files Needed:

Two files are required to update to use the Software License:

1. ***fd_setup-update-install.exe*** can be acquired by contacting PIE.
2. ***FuelDirect.exe*** will be at <http://www.pie-corp2.com/.builds/fueldirect/current/057.007.nnn>, where nnn is a minor release level. *FuelDirect.exe* must be version 057.007.051 and up to work with the Software License.

Download both files into the same directory.

Upgrade

Run *fd_setup-update-install.exe* to update your system to use the Software License. During the install you will be given an opportunity to select a recent copy of *FuelDirect.exe* to drop into the FuelDirect install directory. If both *fd_setup-update-install.exe* and *FuelDirect.exe* are the same directory, then the file-selection dialog will, by default, be pointing at the correct *FuelDirect.exe*. If the *FuelDirect.exe* that you wish to use is not in the same folder as *fd_setup-update-install.exe*, then you will need to use the file-selection dialog to navigate to it.

After installation is complete, you will need to acquire a Software License Key for FuelDirect to work properly. See the **Acquiring a Software License Key** section below for details of how to get the License Key.

Remove the USB Dongle from the PC before running FuelDirect. Return the Dongle along with the Company Name (company that purchased the license from PIE) and Site Name (or other unique identifier for this installation) to PIE at:

Progressive Int'l Electronics, Inc.
1106-G Great Falls Court
Knightdale, NC 27545
Attn: Returned Dongle

Acquiring a Software License Key (version 057.007.051 and up)

- Run LicenseUtility.exe to generate a Product ID. A fifteen (15) day temporary License will begin after the first run of this utility.
- Send an email to corp1@pie-corp.com and include the following information:
 - Company Name (company that purchased the license from PIE)
 - Product ID
 - Site Name (or other unique identifier for this installation)
- PIE will generate a License Key for the system and email it back.
- Run LicenseUtility.exe
 - Return License
 - Pass Code: 100 minus the Security Code (28), then reverse the digits
Example: $100 - 28 = 72$ so the Pass Code = 27
 - Password: pie.2422
 - No need to email the temporary License Key back to PIE
 - Install permanent License Key
 - Paste the new License Key into the utility, and select Install License to permanently register the software.

Updating an existing version of *FuelDirect.exe*

If you are updating an existing install, then you do not need *fd_setup-new-install.exe*. Simply copy or download *FuelDirect.exe* directly into your FuelDirect folder. FuelDirect must not be running.

Update Installation: Replacing a USB Dongle with a Software License Key

Previous versions of FuelDirect supported only a USB security Dongle. Version 057.007.051 and up will work with both the USB Dongle and the Software License Key. If you have an existing setup that is in need of updating to no longer use the USB Dongle, follow the steps below.

Two files are required to update to use the Software License:

3. ***fd_setup-update-install.exe*** can be found at <http://www.pie-corp2.com/.builds/fueldirect/current/057.007.051.base-installers>
4. ***FuelDirect.exe*** will be at <http://www.pie-corp2.com/.builds/fueldirect/current/057.007.nnn>, where nnn is a minor release level. *FuelDirect.exe* must be version 057.007.051 and up to work with the Software License.

Download both files into the same directory. Run *fd_setup-update-install.exe* to update your system to use the Software License. After the update installation is complete, you will need to acquire a Software License Key for FuelDirect to work properly. Follow the instructions for **Acquiring a Software License Key** to complete the update. Remove the USB Dongle from the PC before running FuelDirect.

Installation FAQs

- Q:** I did a new install, but *FuelDirect.exe* does not run correctly. It puts up a dialog with this message: "This is a STUB *FuelDirect.exe*! ..."
- A:** It appears that you did not complete the install correctly, and the most common error in this case is that you chose an invalid version of *FuelDirect.exe* during the install, or that you allowed the install to continue without selecting a valid *FuelDirect.exe*. Fortunately the fix is pretty simple:
 1. Copy the correct version of *FuelDirect.exe* into the FuelDirect folder.
 2. Open a command window and navigate into the FuelDirect folder.
 3. Run this command and answer all of the product-customization dialogs when prompted to do so: `FuelDirect.exe /reg`

- Q:** I am trying to update an existing install, but Windows will not let me copy the new *FuelDirect.exe* into the FuelDirect folder.
- A:** If the system will not let you overwrite an existing *FuelDirect.exe*, it usually means that *FuelDirect.exe* is still running. Use the Windows Task Manager to kill the *FuelDirect.exe* process and then retry the copy operation.

- Q:** I already have an earlier version of FuelDirect installed. Do I need to do a full install again or can I just drop in an updated *FuelDirect.exe*?
- A:** The initial environment created by any FuelDirect installer from the 057.007.nnn series is compatible with all *FuelDirect.exe* versions in the 057.007.nnn series. The only thing special about the 057.007.048 installer is that we are officially recognizing this and, as such, are packaging the installer only once more and have renamed the installer program from `setup.exe` to `fd_setup-new-install.exe`. The new installer, `fd_setup-new-install.exe`, includes a stub *FuelDirect.exe*; you must copy in the *FuelDirect.exe* separately.

- Q:** I have completed the installation and I am trying to run FuelDirect, but is not functioning properly after it launches.
- A:** There likely is not a valid Software License Key installed or a USB Dongle present. Before the program will run, you will need a USB Dongle inserted into a USB port of the PC, or you will need to run the `LicenseUtility.exe` to generate a temporary key. Follow the steps in the **Acquiring a Software License Key** section to install a permanent key.